Consulting, Research, & Professional Services

Capabilities Statement

Quest Cultural Solutions

www.questcultural.com

CORE COMPETENCIES

- **Research & Evaluation-** Qualitative & quantitative studies that identify patterns, assess needs, & evaluate impact
- **Consulting-** Resource-driven, actionable consulting and strategic planning across industries
- **Workforce Training-** Customized, scalable training programs in virtual, in-person, and hybrid formats
- **Professional Coaching-** Flexible models that optimize skills, efficiency, communication, strategy, & leadership
- **Cultural Expertise-** Experts in 100+ languages, locations, and cultures

DIFFERENTIATORS

- 20+ years of experience in public service, education, & business
- Services designed to assess needs and build capacity
- Cost effective solutions that increase efficiency, impact, & results
- Extensive experience conducting research and program evaluations
- Expert trainers and coaches with leadership, human resources, military, education, IT, and project management credentials

PAST PERFORMANCE

- **Professional Coaching (2025-2026):** Utah Transit Authority. Delivered 6-week coaching programs to employees at various roles and levels. Used personalized approaches to improve communication, productivity, leadership, decision-making, emotional intelligence, and change management.
- **Workforce Pathway Project (2023-2024):** U.S. Department of Defense. Advised 30+ federally funded professional development programs. Project resulted in actionable insights, training programs, new outreach initiatives, and strategic plans.
- **Member Experience Survey (2024):** ServeOhio & AmeriCorps. Developed and implemented a mixed methods study that evaluated the impact of federally funded programs in multiple industries. Project resulted in streamlined evaluation tools, demographic analyses, & a long-term assessment strategy.

OUR CERTIFICATIONS

SBA U.S. Small Business Administration EDWOSB CERTIFIED

2024 CMMC 2.0 LEVEL 2

Ohio Certified EDGE — Encouraging Diversity, Growth and Equity

Ohio Certified WBE — Women-Owned Business Enterprise

Ohio Certified ODOT ACDBE — Airport Concessions Disadvantaged Business Enterprise

Ohio Certified ODOT DBE — Disadvantaged Business Enterprise

Ohio Certified ODOT SBE — Small Business Enterprise

COMPANY INFORMATION

Unique Entity ID: HKA4ZJCQV724
Payments: ACH & Purchase Cards
NAICS: 541611, 541990, 541720, 611430, 541618
CAGE: 9JQQ7

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